



# Preferred pricing for Bourbon Festival participants

CALL 1-877-546-8788 • EMAIL REQUEST TO [info@limolivery.com](mailto:info@limolivery.com) • BOOK ONLINE AT [www.LimoLivery.com](http://www.LimoLivery.com)

## AIRPORT & IN-TOWN TRANSFERS

A \$5.00 Airport Fee will be added to all rides from MSY - Louis Armstrong New Orleans International Airport

VEHICLE TYPE	MAXIMUM PASSENGER COUNT	TOTAL
Sedan	3	\$105.57
Executive Sedan (Mercedes S 550)	3	\$154.18
Executive Electric Sedan (Tesla)	3	\$154.18
SUV	5	\$139.37
Passenger Van	10w/luggage	\$149.55
Stretch Limousine	5	\$140.29
Ultra Limousine	8	\$164.37
Executive Limousine (Sprinter)	11	\$220.39
Executive Van (Van Terra)	12	\$192.61
MiniBus	25	\$280.58
Mini Coach	37	\$373.65
Hummer	15	Please call for availability and pricing.
Luxury LimoBus	18-20	Please call for availability and pricing.

Passenger cell phone numbers are recommended. For If we have not made contact with either the passenger or the contact, Transfers that have not departed after 30 minutes have elapsed from the scheduled pick-up time will be billed as No Shows and the chauffeur will depart. If we have made contact but have been asked to wait, Transfers that have not departed after 30 minutes have elapsed from the scheduled pick-up time will be considered hourly charters the chauffeur will continue to wait and the ride will change to an hourly billed ride at the vehicle's hourly minimum unless we have been instructed otherwise. Please See the AIRPORT PROCEDURE on the next page for the Full Policy regarding Flight Delays.

*Additional Stops during Transfers are \$40.20 EACH*

*(MAXIMUM of 2 stops exceeding no longer than 15 minutes wait time)*

*Transportation Starting Between 10pm-5am is an additional \$25.00*

*Toll/Parking/Baggage charges will be applied if needed*

## HOURLY CHARTERS

A \$5.00 Airport Fee will be added to all rides from MSY - Louis Armstrong New Orleans International Airport

VEHICLE TYPE	MAXIMUM PASSENGER COUNT	HOURLY MINIMUMS	TOTAL PER HOUR	TOTAL AT HOURLY MINIMUM
Sedan	3	3	\$70.38	\$211.16
Executive Sedan (Mercedes S 550)	3	3	\$104.64	\$313.92
Executive Electric Sedan (Tesla)	3	3	\$104.64	\$313.92
SUV	5	3	\$88.90	\$266.71
Passenger Van	10w/luggage	3	\$93.53	\$280.57
Stretch Limousine	5	3	\$104.64	\$313.92
Ultra Limousine	8	3	\$125.94	\$377.83
Executive Limousine (Sprinter)	11	3	\$145.38	\$436.15
Executive Van (Van Terra)	12	3	\$107.42	\$322.25
Mini Bus	25	4	\$166.68	\$466.73
Mini Coach	37	4	\$131.49	\$525.95
Hummer	15	4	Please call for availability and pricing.	
Luxury Limo Bus	18-20	4	Please call for availability and pricing.	

## GREETERS CAN BE RESERVED FOR \$45/HR WITH A 4 HOUR MINIMUM

**\*PLEASE CONTACT OUR RESERVATIONS TEAM FOR PRICING TO/FROM COVINGTON/MANDEVILLE, HOUMA AND WORLDWIDE\***

Prices are ALL INCLUSIVE of admin fees, fuel charges and a Suggested 15% Chauffeur Gratuity.

A Suggested Gratuity has been added for your convenience. The amount and payment of this Suggested Gratuity is subject to your complete discretion and may be increased, decreased, or eliminated entirely. Any Gratuity received will be remitted in full to the chauffeur.

Rates are subject to change and do not apply during special events including but not limited to Sugar Bowl, Mardi Gras, Jazz Fest & Essence Fest

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## CANCELLATION POLICY:

### **Cancellation for TRANSFER (point-to-point) services must be made:**

- 2 HOURS prior to scheduled pick-up for Sedans, SUVs, Limos and Vans
- 24 HOURS for MiniBuses, Sprinters and Van Terras
- 7 DAYS for LimoBuses and Specialty Vehicles/ 30 DAYS for Motor Coaches

### **Cancellation for HOURLY services must be made:**

- 7 DAYS for LimoBuses and Specialty Vehicles
- 30 DAYS for Motor Coaches
- 24 HOURS prior to scheduled pick-up for all other vehicles

### **Thank you for choosing Limousine Livery!**

If any of your Confirmation information appears to be incorrect, please contact our office immediately at 1-877-546-8788 to correct it.

## MSY/NEW/BTR AIRPORT PROCEDURE:

- Your chauffeur will meet you in Baggage Claim for Commercial flights and on the Tarmac as directed by the FBO for Private Flights unless otherwise specified on your confirmation.
- Please note that due to New Orleans Airport Policy, our chauffeurs are prohibited from removing bags directly from the carousel. Once you have removed your bag, your chauffeur will be happy to provide assistance. If you would like help removing your luggage from the carousel, please inform your chauffeur and he/she will be happy to notify an Airport Skycap for you.
- Limousine Livery tracks all domestic flights to ensure that we have the most accurate flight arrival time. We are not responsible for invalid flight information. Please notify our reservations team at 1-877-546-8788 if your flight number changes.
- We are not responsible for passenger flights or trains which are missed, cancelled, diverted, delayed or any other incident which results in failure to comply with the CANCELLATION POLICY. We will exact our best effort to fulfill client needs in these instances subject to wait time fees or late cancellations and re-bookings without detriment to other reserved clients. Full trip charge will apply if the passenger fails to contact our office if unable to locate their chauffeur.
- For Domestic and International flights, your chauffeur will wait for up to 30 minutes after flight landing time. After that, wait time charges will apply if we have made contact with the passenger. If no contact has been made, we will assume the ride is a NO SHOW and depart.
- Private planes will have a complimentary wait time of 30 minutes after scheduled pick-up time. After the 30 minutes has elapsed, the chauffeur will continue to wait and the ride will change to an hourly billed ride at the vehicle's hourly minimum unless we have been instructed otherwise.

## GENERAL POLICIES:

- A Suggested 15% Gratuity has been added for your convenience on all transportation *except Motor Coaches*. The amount and payment of this suggested gratuity is subject to your complete discretion and may be increased, decreased, or eliminated entirely. Any gratuity received will be remitted in full to the chauffeur.
- RATES ARE SUBJECT TO CHANGE AND DO NOT APPLY DURING SPECIAL EVENTS.
- A credit card is required to place a reservation. The total estimated trip amount will be pre-authorized 2 days prior to the trip. After the trip has been completed our billing department will audit the final trip charges for any applicable additional charges/time and charge the trip to the card on file unless other accepted payment arrangements have been made. We cannot send a vehicle without a valid credit card pre-authorization or an account guarantee.
- We are not liable for delays caused by accidents, airlines, breakdowns, weather, traffic, or conditions beyond our control.
- A \$25 Holiday Surcharge will be added for New Year's Day, Thanksgiving Day, Christmas Eve and Christmas Day and remitted to the chauffeur.
- An Off-Hours Fee of \$25 will be added for all rides starting between 10PM and 5AM.
- We reserve the right to provide a complimentary upgrade of the same or higher capacity vehicle when ordered vehicle type is not available.
- The chauffeur has the right to terminate a run without refund in cases of blatant indiscretion on the part of the client(s).
- Smoking is not permitted in any of our vehicles. Smoking fee is \$250.00.
- For your refreshment, we provide complimentary chilled bottled water in our Sedans, SUVs, LimoBus, & Limousines, please call us for other requests.
- The client assumes full financial liability for any damage to the vehicle caused by them or any members of their party during the duration of the rental. Damage/Cleaning Fee is \$250.00 for each carpet or seat burn. Excessive Damage will be billed at the cost of repairs to credit card on file.

## CANCELLATION POLICY:

- MOTOR COACH: Cancellations must be made 30 DAYS prior to scheduled pick-up time.

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- LIMOBUSES & SPECIALTY VEHICLES: Cancellation must be made 7 DAYS prior to scheduled pick-up time.
- VAN TERRAS, SPRINTERS and MINIBUSES: Cancellation must be made 24 HOURS prior to scheduled pick-up time
- Cancellations for ALL OTHER VEHICLES
  - 24 HOURS prior for HOURLY transportation and
  - 2 HOURS prior for TRANSFER (Point-to-Point) transportation.
- POLICY IS SUBJECT TO CHANGE FOR ALL SPECIAL EVENTS AND HOLIDAYS.
- A service fee for the full reservation amount will be charged for any cancellation made outside the Cancellation Policy.

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